



**Passport to Adventure**  
New Student Orientation 2018

# Parent Orientation Newsletter #1

June 4, 2018

Dear **XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX**,

Welcome to the Juilliard community! The faculty, administration, and returning students are so excited for your student's arrival and we are already looking forward to a terrific fall semester.

As you and your student plan for your arrival to campus, we're sure that some questions will arise. We're here to help in any way that we can! We have sent your student a "To Do" list of tasks they need to complete and information about what they can expect over the summer and during Juilliard's New Student Orientation in August. We will be sending parents and guardians corresponding newsletters monthly so that you are able to review and discuss the tasks and deadlines with your student and provide guidance as they begin to learn how to manage their college career.

## Communication and Technology

The Information Technology department has created and activated a Juilliard email account for your student. New students have been sent instructions regarding access to their email account. It is very important that students check their Juilliard email regularly for important information regarding New Student Orientation. **Please note that after their first To Do List email, new students will only receive email to their Juilliard email address.** Students should not share their email access with anyone else, including family members. Instead, we encourage students to forward information that pertains to or contains relevant information to parents and guardians.

Juilliard utilizes an online platform, **WebAdvisor**, which allows students to access their educational records, including schedules, grades, account statements and financial aid awards. WebAdvisor also allows students to provide access to their parents, guardians, partners, or family members and decide what level of access they want to authorize. It is recommended that you have a conversation with your student to discuss your access to their financial, academic or

you have a conversation with your student to discuss your access to their financial, academic or other records. You can learn more about FERPA here: <https://www.juilliard.edu/campus-life/registrars-office>. **Students should update family contact information by June 9.**

Students can find instructional videos on how they can grant their family members access to WebAdvisor Academics and/or Financials by logging into WebAdvisor (<https://wa.juilliard.edu>) and clicking on “Video Tutorial for Parent/Guardian Access Controls” under the “Communication” menu.

All offices at the School will send important notices, communications, and critical information through email or our WebAdvisor system, rather than paper. It is critically important that your student checks their Juilliard email regularly throughout the summer. Additionally, we encourage students to make it their primary email address for all Juilliard-related electronic communications and calendaring. Students who are having difficulty with their Juilliard email or WebAdvisor should email [servicedesk@juilliard.edu](mailto:servicedesk@juilliard.edu) for assistance.



## New Student Orientation: To Do Lists, Information, and Schedules

Your student will be receiving a monthly New Student Orientation (NSO) email from the Office of Student Affairs to their Juilliard email account. It is very important that your student reads and follows the instructions detailed in these emails to stay on track with their summer requirements. Additionally, please make sure your student saves [osa@juilliard.edu](mailto:osa@juilliard.edu) to their contacts list so important communications are not blocked or marked as junk or spam.

All students received an email upon payment of enrollment deposit to view and bookmark the New Student Information web page at <https://www.juilliard.edu/campus-life/new-student-information>. Please check this page frequently for updates. Please be sure both you and your student review this information and are aware of deadlines for form submissions, arrival information, and orientation schedules for students and families.

From this page, you can connect to the New Student Orientation web page at [www.juilliard.edu/orientation](http://www.juilliard.edu/orientation) and the Parents and Families Orientation page at <https://www.juilliard.edu/campus-life/new-student-information/parents-and-family-orientation>. The schedule for the Parents and Family Orientation will be posted there in mid-June. Please be sure

to RSVP so we can plan for your visit!

## Meredith Willson Residence Hall

New students who submitted a Juilliard housing application will receive an email no later than Monday, June 15, 2018 with their housing assignment to their Juilliard email. Questions regarding the residence hall should be directed to [reslife@juilliard.edu](mailto:reslife@juilliard.edu) or by calling (212) 799-5000 extension 7400.



## Off Campus Housing

Students who will be living off campus and are looking for an apartment or a roommate should join our [Juilliard Off-Campus Housing Forum](#) on Facebook. This is a closed Facebook group for new students, returning students, and alumni to share information about apartments or to look for a roommate. (Parents cannot join due to the school's privacy guidelines.) Students can also utilize the resources on our [Off Campus Housing Resources](#) page.

## Upcoming Deadlines

- International students requiring F-1 visa sponsorship from Juilliard must complete an [I-20 Request Form](#) by **June 15**.
- Final transcripts are due by **July 1**.
- Students must submit the [Health Record Form](#) to Health Services by **August 1**.

## JONSO and JONFO

In early July, your student will receive an email from Canvas (the Juilliard Learning Management System [LMS]) inviting them to participate in the Juilliard Online New Student Orientation (JONSO). Completion of JONSO prior to your student's arrival to the School is required for class registration and will provide your student with critical information concerning their transition process to The Juilliard School including placement assessments, what to bring to the residence hall, and information about student services.

Parents and guardians will be invited to the Juilliard Online New Student Orientation (JONFO),

an optional course to help parents and families familiarize themselves with Juilliard resources, services, and policies. JONFO will be available in early July.

The 2018 New Student Orientation theme selected by our student leaders is “**Passport to Adventure.**” We view New Student Orientation as a pathway to new friends, experiences, and life milestones. Our students and alumni often say that Orientation was one of the most meaningful and memorable experiences of their time at Juilliard! Just as we hope students will use this time to connect with the Juilliard community, we hope that you will too. Please explore all of the resources available to you and encourage your student to embrace all of the activities and opportunities that are offered during this exciting time.

Please keep an eye out for an email from [osa@juilliard.edu](mailto:osa@juilliard.edu) on July 11, 2018. Enjoy your summer! We look forward to meeting you in August!

Sincerely,



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