

Dear Juilliard parent or guardian,

It is our pleasure to welcome you to The Juilliard School community! By now, you should be well into your arrangements for your student's arrival to "The Big Apple." I can't tell you how excited we are to meet you and your student on campus in only a few short months! To assist you and your student in your transition, I would like to share some important information to help you over the summer and when you and your student arrive on campus in August.

Information Technology (IT)

The Information Technology department has created and activated a Juilliard email account for your student. New students have been sent instructions regarding access to their email account. It is very important that students check their Juilliard email regularly for important information regarding New Student Orientation.

Your student's Juilliard email and password are also the login credentials for WebAdvisor, an online platform which allows your student to access his/her educational records, including schedules, grades, account statements and financial aid awards. Your student can also provide access to parents, guardians, family members, or partners. We have asked your student to access WebAdvisor to update his/her information and decide if he/she would like to provide login access (and at what level) to you regarding financial information, academic information, and general information. Both you and your student are encouraged to read the Family Educational Rights and Privacy Act (FERPA) information that outlines his/her rights to privacy of educational records and what the School is allowed to share, legally, with parents, guardians, family members, and partners. Information about WebAdvisor can be found here:

https://www.juilliard.edu/webadvisor-college-division-students.

School Communications

All offices at the School try to send important notices, communications and critical information through email or our WebAdvisor system, rather than paper. It is critically important that your student check his/her juilliard.edu email address regularly. We also encourage your student to

make it his/her primary email address for all Juilliard related electronic communications and calendaring.

On-Campus Housing

New students who submitted a Juilliard housing application will receive an email no later than Monday, June 12, 2017 with his/her housing assignment. This will be sent to their juilliard.edu email address.

New Student Orientation Checklists

Starting on June 12, 2017, and continuing on July 10 and August 7, your student will be receiving a monthly New Student Orientation (NSO) checklist email from the Office of Student Affairs (osa@juilliard.edu) via his/her juilliard.edu email account. It is very important that your student read and follow the instructions detailed in the checklist to stay on track with your summer requirements. Additionally, please make sure your student saves the osa@juilliard.edu email address to his / her contacts so important communication are not blocked. All students and families are encouraged to check the main NSO website at www.juilliard.edu/welcome-juilliard frequently for additional updates and the complete NSO schedule. Please be sure both you and your student review this information and are aware of deadlines for form submissions.

JONSO and JONFO on CANVAS

On July 17, 2017, your student will receive an email from Canvas (the Juilliard Learning Management System [LMS]) stating that he/she has been enrolled in a class and inviting them to participate in the Juilliard Online New Student Orientation (JONSO). The JONSO will assist your student in becoming familiar with academics and student services prior to his/her arrival on campus during New Student Orientation in August. Completion of the JONSO prior to your student's arrival to the School is required for class registration and will provide your student with critical information concerning his/her transition process to New York City and The Juilliard School. We will also invite parents/guardians to Juilliard Online New Student Orientation (JONFO), an optional course to help parents and families familiarize themselves with Juilliard resources, services, and policies. JONFO will be available starting August 7, 2017 on the Parents and Family Orientation page.

Getting Around New York City

If you are not from NYC, transportation to and within the city is vast and will provide you with inexpensive bus and rail services to points of interest throughout New York City. It can be a little overwhelming to navigate; however, the Metropolitan Transportation Authority (MTA) provides an online web directory to help you navigate the city. For information about the MTA, please visit their website at http://www.mta.info/ and select Trip Planner. We also invite you to visit the Parents and Family Orientation page for helpful information such as hotels, parking, and resources in the Lincoln Center neighborhood.

We look forward to meeting you and your student at New Student Orientation in August and having a successful start to the 2017-18 academic year! We understand it takes a lot of support, encouragement, and resources to have your student get to this point and we want to thank you, in advance, for all you have done and will continue to do throughout the duration of your student's educational experience at Juilliard! Please don't hesitate to call the Office of Student Affairs at (212) 799-5000 extension 200 or email osa@juilliard.edu if you have any questions.

Warmest Welcome,

Jennifer M. Awe, Ed.D. Dean of Student Affairs

Who do I call if I have more questions about...

New Student Orientation, Parents and Family Orientation, or off-campus housing resources:

Office of Student Affairs at osa@juilliard.edu or (212) 799-5000, extension 200

Move-in Day or my student's residence hall assignment:

Office of Residence Life at reslife@juilliard.edu or (212) 769-7400

Immigration forms or International Student Orientation:

Office of International Advisement at oia@juilliard.edu or (212) 799-5000, extension 358







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Our mailing address is: 60 Lincoln Center Plaza I New York, NY I 10023