

Juilliard

Student Health Plan



2019-2020

Designed exclusively for the students of The Juilliard School (“the Policyholder”)
Underwritten by Wellfleet New York Insurance Company (WNYIC) | Flushing, NY
 (“the Company”)

Policy Number: AIIC1920NYSHIP13

Group Number: ST0567SH

Effective: 9/1/2019 – 8/31/2020

NYSHIP13 6.17.19



For Questions About:	Please Contact:
Insurance Benefits	Juilliard Health Services (212) 799-5000 x.282 www.juilliard.edu/campus-life/health-counseling-services
Insurance Enrollment and Waiver	Juilliard Student Accounts (212) 799-5000 ext. 231
Claims Processing, ID Cards, Preferred Provider Listings	Wellfleet Group, LLC 2077 Roosevelt Avenue Springfield, MA 01104 (877) 657-5030 www.wellfleetstudent.com
Preferred Provider Listings	Wellfleet Student www.wellfleetstudent.com or Cigna www.cigna.com
Cigna Claims:	Send Cigna claims to: CIGNA PO Box 188061 Chattanooga, TN 37422 – 8061 Electronic Payor ID: 62308
Prescription Drug Providers	CIGNA PBM; go to www.wellfleetstudent.com

Important Information About Your Student Health Plan

Am I Eligible?

All full-time students are automatically enrolled in The Juilliard Student Health Plan. All Students are strongly encouraged to remain enrolled in the Student Health Plan.

Domestic students enrolled in 6 or more credits while at The Juilliard School are eligible and will be automatically enrolled in and charged premium for the Juilliard School Student Health Plan. Eligible domestic students can opt out of the student health plan with comparable health insurance.

International students who are enrolled in 6 or more credits while at The Juilliard School are eligible and will be automatically enrolled in and charged premium for the Juilliard School Student Health Plan. The Plan's benefits meet the medical insurance requirements for international students holding "J" visas. Enrollment is mandatory for all international students, including students from Canada. The premium for coverage will be added to the student's tuition bill and coverage may not be waived under any circumstances.

How Do I Waive?

Domestic students who are currently insured under a comparable U.S. health insurance plan, including Medicaid, may waive coverage under the Plan with proof of such existing coverage. The comparable U.S. health insurance plan must include coverage for medical services in New York City. The premium for the Student Health Plan coverage will be added to the student's tuition bill and will remain unless a successful waiver is completed by the waiver deadline of August 12, 2019. The waiver form is available on WebAdvisor.

Enrollment is mandatory for all international students enrolled in 6 or more credits, including students from Canada. The premium for coverage will be added to the student's tuition bill and coverage may not be waived under any circumstances.

A Message From Juilliard

Dear Full-Time Student:

While you are a student at The Juilliard School, your health is one of our foremost priorities. As a performing artist, you have unique physical and emotional health concerns. We strive to ensure the delivery of excellent health care for our students, all of whom use their bodies as vital instruments, whether in the concert hall, on the stage or in the dance studio. Further, we recognize that the cost of medical care in New York City can be quite high, and we want to be sure that you have adequate insurance protection and access to good health care. Towards that end, The Juilliard School offers on-campus Health and Counseling Services. Additionally, we have endeavored to provide student health insurance that is affordable and which offers excellent benefits.

1. Juilliard offers coverage under the Student Health Plan in compliance with New York insurance regulations and meets or exceeds the minimum insurance standards for student health plans as established by the Affordable Care Act. The Plan provides unlimited medical expense benefits for all covered injuries or sicknesses per coverage year. In addition, a prescription drug benefit is included. A \$2,736 charge for the Student Health Plan has been added to your Fall and Spring Semester's tuition bills.
2. US citizens and permanent residents may waive enrollment in the Student Health Plan by providing documentation of other health insurance coverage, including Medicaid. The coverage provided by the alternative policy should be equal or greater to the coverage provided by the Student Health Plan as listed on the waiver form. Determination of adequacy of other coverage is the responsibility of the student or the Parent/Guardian of a minor student.
 - a.) Complete the Student Health Insurance waiver form.
 - b.) Return the Student Health Insurance waiver form to the Student Accounts Office at Juilliard with a copy of the front and back of the health insurance card from the alternative source. The form can be mailed with your Fall Semester tuition payment, but it must be received by the Student Accounts Office at Juilliard no later than August 12, 2019.
 - c.) Enrollment is mandatory for all eligible international students, including students from Canada. Eligible international students may not waive the Student Health Plan.
3. **IMPORTANT LIMITATION NOTICE:** When at school, in the absence of a Medical Emergency, and during Juilliard Health Services' normal business hours, the student's first visit for each condition must be to Health Services. A clinician there will provide a referral to an outside provider when deemed medically necessary. Students need new referrals every academic year. Expenses incurred for medical treatment received without the requisite referral may be covered at the non-preferred level of benefits.
4. Persons insured under this Plan may choose to be treated within or outside of the Cigna Network. The network consists of hospitals, physicians, and other health care providers organized in a network for the purpose of delivering quality health care at affordable rates. In order to use the services of a participating provider, you must present the identification card that is mailed to all Insured Students and be referred by Health Services as explained in 3. above.
5. Juilliard Health Services will make every effort to refer you to a provider who is in the Cigna network. However, such a referral does not guarantee that all treatments, tests or medications you might receive from the provider are covered under the school's student health insurance policy. If the outside provider advises you that tests and special treatments or surgery are warranted to diagnose and/or treat you, you should call the claim administrator, Wellfleet Student at (877) 657-5030 to clarify any coverage limitations. Juilliard Health Services makes no representation about coverage under any health insurance policy by referring you to an outside provider.
6. Your insurance ID card will be mailed directly to your student box. Please watch for it and after you receive it, keep it with you at all times. You can print your card online at www.wellfleetstudent.com.

Please feel free to contact Juilliard Health Services at (212) 799-5000 ext. 282 with any questions or concerns.

Sincerely,
Juilliard Health and Counseling Services

Effective Dates & Costs

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline
Annual	9/1/19	8/31/20	8/12/19

Plan Costs for Full-time Domestic and International Students

	Annual	Per Semester Charge
Insurance Premium	\$2,572	\$1,286
Broker Fee	\$ 164	\$ 82
Total Plan Costs for Student*	\$2,736	\$1,368**

*The above plan costs include an administrative service fee.

**For Students, one-half of the Annual premium (\$1,368) will be billed on the Fall semester tuition bill; the balance (\$1,368) will be billed on the Spring/Summer semester tuition bill. Should a Covered Student withdraw from the University, the insurance under the Plan shall remain in effect until the end of the period for which the premium has been paid.

Preferred Provider Organization (PPO) Network

By enrolling in this Plan, you have the Cigna PPO Network of participating Providers with access to quality health care at discounted fees. To find a complete listing of the Network's participating Providers, go to www.cigna.com, or contact Wellfleet Student toll-free at (877) 657-5030, or www.wellfleetstudent.com for assistance.

Preauthorization Procedure

Services Subject to Preauthorization.

Our Preauthorization is required before You receive certain Covered Services. Your Participating Provider is responsible for requesting Preauthorization for in-network services.

Preauthorization Procedure.

If you seek coverage for services that require Preauthorization, your Provider must call Us at the number on Your ID card.

Your Provider must contact Us to request Preauthorization as follows:

- At least two (2) weeks prior to a planned admission or surgery when Your Provider recommends inpatient Hospitalization. If that is not possible, then as soon as reasonably possible during regular business hours prior to the admission.
- At least two (2) weeks prior to ambulatory surgery or any ambulatory care procedure when Your Provider recommends the surgery or procedure be performed in an ambulatory surgical unit of a Hospital or in an Ambulatory Surgical Center. If that is not possible, then as soon as reasonably possible during regular business hours prior to the surgery or procedure.

After receiving a request for approval, We will review the reasons for Your planned treatment and determine if benefits are available. Criteria will be based on multiple sources which may include medical policy, clinical guidelines, and pharmacy and therapeutic guidelines.

Student Health Services Referral Requirement

The Certificate has a gatekeeper, usually known as a Primary Care Physician ("PCP"). The Certificate requires that the Student Health Services act as a Primary Care Physician ("PCP"). You need a Referral from Student Health Services before receiving Specialist care.

If you do obtain a Referral, your Cost-Sharing may be lower. See the **Schedule of Benefits** section for **Cost-Sharing**.

Services Not Requiring a Referral from the Student Health Services. The Student Health Services is responsible for determining the most appropriate treatment for a your health care needs. You do not need a Referral from the Student Health Services to a Participating Provider for the following services:

- Primary and preventive obstetric and gynecologic services including annual examinations, care resulting from such annual examinations, treatment of Acute gynecologic conditions, or for any care related to a pregnancy from a qualified Participating Provider of such services;
- Emergency Services;
- Pre-Hospital Emergency Medical Services and emergency ambulance transportation;
- Maternal depression screening;
- Urgent Care;
- When the Student Health Center is closed;
- When You are outside of New York City.
- Laboratory tests

In **Section II** of the **Certificate**, see other provisions under **The Role of Primary Care Physicians**.

Exclusions & Limitations

No coverage is available under the Certificate for the following:

A. Aviation.

We do not Cover services arising out of aviation, other than as a fare-paying passenger on a scheduled or charter flight operated by a scheduled airline.

B. Convalescent and Custodial Care.

We do not Cover services related to rest cures, custodial care or transportation. "Custodial care" means help in transferring, eating, dressing, bathing, toileting and other such related activities. Custodial care does not include Covered Services determined to be Medically Necessary.

C. Conversion Therapy.

We do not Cover conversion therapy. Conversion therapy is any practice by a mental health professional that seeks to change the sexual orientation or gender identity of a Member under 18 years of age, including efforts to change behaviors, gender expressions, or to eliminate or reduce sexual or romantic attractions or feelings toward individuals of the same sex. Conversion therapy does not include counseling or therapy for any individual who is seeking to undergo a gender transition or who is in the process of undergoing a gender transition, that provides acceptance, support and understanding of an individual or the facilitation of an individual's coping, social support, and identity exploration and development, including sexual orientation-neutral interventions to prevent or address unlawful conduct or unsafe sexual practices, provided that the counseling or therapy does not seek to change sexual orientation or gender identity.

D. Cosmetic Services.

We do not Cover cosmetic services, Prescription Drugs, or surgery, unless otherwise specified, except that cosmetic surgery shall not include reconstructive surgery when such service is incidental to or follows surgery resulting from trauma, infection or diseases of the involved part, and reconstructive surgery because of congenital disease or anomaly of a covered Child which has resulted in a functional defect. We also Cover services in connection with reconstructive surgery following a mastectomy, as provided elsewhere in this Certificate. Cosmetic surgery does not include surgery determined to be Medically Necessary. If a claim for a procedure listed in 11 NYCRR 56 (e.g., certain plastic surgery and dermatology procedures) is submitted retrospectively and without medical information, any denial will not be subject to the Utilization Review process in the Utilization Review and External Appeal sections of the Certificate unless medical information is submitted.

E. Dental Services.

We do not Cover dental services except for: care or treatment due to accidental injury to sound natural teeth within 12 months of the accident; dental care or treatment necessary due to congenital disease or anomaly; or dental care or treatment specifically stated in the Outpatient and Professional Services and Pediatric Dental Care sections of the Certificate.

F. Experimental or Investigational Treatment.

We do not Cover any health care service, procedure, treatment, device, or Prescription Drug that is experimental or investigational. However, We will Cover experimental or investigational treatments, including treatment for Your rare disease or patient costs for Your participation in a clinical trial as described in the Outpatient and Professional Services section of the Certificate, when Our denial of services is overturned by an External Appeal Agent certified by the State. However, for clinical trials, We will not Cover the costs of any investigational drugs or devices, non-health services required for You to receive the treatment, the costs of managing the research, or costs that would not be Covered under the Certificate for non-investigational treatments. See the Utilization Review and External Appeal sections of the Certificate for a further explanation of Your Appeal rights.

G. Felony Participation.

We do not Cover any illness, treatment or medical condition due to Your participation in a felony, riot or insurrection. This exclusion does not apply to Coverage for services involving injuries suffered by a victim of an act of domestic violence or for services as a result of Your medical condition (including both physical and mental health conditions).

H. Government Facility.

We do not Cover care or treatment provided in a Hospital that is owned or operated by any federal, state or other governmental entity, except as otherwise required by law.

I. Medically Necessary.

In general, We will not Cover any health care service, procedure, treatment, test, device or Prescription Drug that We determine is not Medically Necessary. If an External Appeal Agent certified by the State overturns Our denial, however, We will Cover the service, procedure, treatment, test, device or Prescription Drug for which coverage has been denied, to the extent that such service, procedure, treatment, test, device or Prescription Drug is otherwise Covered under the terms of the Certificate.

J. Medicare or Other Governmental Program.

We do not Cover services if benefits are provided for such services under the federal Medicare program or other governmental program (except Medicaid).

K. Military Service.

We do not Cover an illness, treatment or medical condition due to service in the Armed Forces or auxiliary units.

L. No-Fault Automobile Insurance.

We do not Cover any benefits to the extent provided for any loss or portion thereof for which mandatory automobile no-fault benefits are recovered or recoverable. This exclusion applies even if You do not make a proper or timely claim for the benefits available to You under a mandatory no-fault policy.

M. Services Not Listed.

We do not Cover services that are not listed in the Certificate as being Covered.

N. Services Provided by a Family Member.

We do not Cover services performed by a member of Your immediate family. "Immediate family" shall mean a child, spouse, mother, father, sister or brother of You or Your Spouse.

O. Services Separately Billed by Hospital Employees.

We do not Cover services rendered and separately billed by employees of Hospitals, laboratories or other institutions.

P. Services With No Charge.

We do not Cover services for which no charge is normally made.

Q. Vision Services.

We do not Cover the examination or fitting of eyeglasses or contact lenses, except as specifically stated in the Pediatric Vision Care section of the Certificate.

R. War.

We do not Cover an illness, treatment or medical condition due to war, declared or undeclared.

S. Workers' Compensation.

We do not Cover services if benefits for such services are provided under any state or federal Workers' Compensation, employers' liability or occupational disease law.

Schedule of Benefits

The Juilliard School Schedule of Benefits
Platinum Metal Level
The Juilliard School

Policy Number: AIIC1920NYSHIP13
Group/Plan Number: ST0567SH
Policyholder Effective Date: September 1, 2019
Policyholder Termination Date: August 31, 2020

COST-SHARING	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	
Medical Deductible <ul style="list-style-type: none"> Individual 	\$50	\$50	\$100	
Out-of-Pocket Limit <ul style="list-style-type: none"> Individual 	\$7,150	\$7,150	\$10,000	
Accidental Death and Dismemberment Benefits \$10,000 Annual Maximum.			See the Cost-Sharing Expenses and Allowed Amount section of the Certificate for a description of how We calculate the Allowed Amount. Any charges of a Non-Participating Provider that are in excess of the Allowed Amount do not apply towards the Deductible or Out-of-Pocket Limit. You must pay the amount of the Non-Participating Provider's charge that exceeds Our Allowed Amount.	
OFFICE VISITS	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Primary Care Office Visits (or Home Visits)	0% Coinsurance not subject to Deductible	\$20 Copayment 15% Coinsurance after Deductible	\$20 Copayment 40% Coinsurance after Deductible	See benefit for description
Specialist Office Visits (or Home Visits)	0% Coinsurance not subject to Deductible	\$20 Copayment 15% Coinsurance after with Referral after Deductible	\$20 Copayment 40% Coinsurance after Deductible	See benefit for description
Referral required		\$20 Copayment 40% Coinsurance without Referral after Deductible Referral required		

PREVENTIVE CARE	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<ul style="list-style-type: none"> Well Child Visits and Immunizations* 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	See benefit for description
<ul style="list-style-type: none"> Adult Annual Physical Examinations* 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> Adult Immunizations* 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> Routine Gynecological Services/Well Woman Exams* 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> Mammograms, Screening and Diagnostic Imaging for the Detection of Breast Cancer 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> Sterilization Procedures for Women* 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> Vasectomy 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> Bone Density Testing* 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> Screening for Prostate Cancer 				
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Performed in PCP Office 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Performed in Specialist Office 	Covered in full	Covered in full	30% Coinsurance not subject to Deductible	
<ul style="list-style-type: none"> All other preventive services required by USPSTF and HRSA. 	Covered in Full	Covered in Full	30% Coinsurance not subject to Deductible	

*When preventive services are not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA.	Use Cost-Sharing for appropriate service (Primary Care Office Visit Specialist Office Visit Diagnostic Radiology Services Laboratory Procedures and Diagnostic Testing)	Use Cost-Sharing for appropriate service (Primary Care Office Visit Specialist Office Visit Diagnostic Radiology Services Laboratory Procedures and Diagnostic Testing)	Use Cost-Sharing for appropriate service (Primary Care Office Visit Specialist Office Visit Diagnostic Radiology Services Laboratory Procedures and Diagnostic Testing)	
EMERGENCY CARE	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Pre-Hospital Emergency Medical Services (Ambulance Services)	15% Coinsurance after Deductible	15% Coinsurance after Deductible	15% Coinsurance after Deductible	See benefit for description
Non-Emergency Ambulance Services	15% Coinsurance after Deductible	15% Coinsurance after Deductible	15% Coinsurance after Deductible	See benefit for description
Emergency Department	\$250 Copayment 15% Coinsurance after Deductible Health care forensic examinations performed under Public Health Law § 2805-I are not subject to Cost-Sharing	\$250 Copayment 15% Coinsurance after Deductible Health care forensic examinations performed under Public Health Law § 2805-I are not subject to Cost-Sharing	\$250 Copayment 15% Coinsurance after Deductible	See benefit for description
Urgent Care Center	\$50 Copayment 15% Coinsurance after Deductible	\$50 Copayment 15% Coinsurance after Deductible	\$50 Copayment 40% Coinsurance after Deductible	See benefit for description
PROFESSIONAL SERVICES and OUTPATIENT CARE	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Advanced Imaging Services <ul style="list-style-type: none"> Performed in a Specialist Office Performed in a Freestanding Radiology Facility Performed as Outpatient Hospital Services Referral Required	15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible	\$20 Copayment 15% Coinsurance after Deductible \$20 Copayment 15% Coinsurance after Deductible 15% Coinsurance after Deductible	\$20 Copayment 40% Coinsurance after Deductible \$20 Copayment 40% Coinsurance after Deductible 40% Coinsurance after Deductible	See benefit for description

<p>Allergy Testing and Treatment</p> <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>\$20 Copayment 15% Coinsurance after Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Ambulatory Surgical Center Facility Fee</p> <p>Referral Required</p>	<p>15% Coinsurance after Deductible</p>	<p>15% Coinsurance after Deductible</p>	<p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Anesthesia Services (all settings)</p> <p>Referral Required</p>	<p>15% Coinsurance after Deductible</p>	<p>15% Coinsurance after Deductible</p>	<p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Autologous Blood Banking</p> <p>Referral Required</p>	<p>15% Coinsurance after Deductible</p>	<p>15% Coinsurance after Deductible</p>	<p>40% Coinsurance after Deductible</p>	<p>See benefits for description</p>
<p>Cardiac and Pulmonary Rehabilitation</p> <ul style="list-style-type: none"> Performed in a Specialist Office Performed as Outpatient Hospital Services Performed as Inpatient Hospital Services <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>Included as part of inpatient Hospital service Cost-Sharing</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p> <p>Included as part of inpatient Hospital service Cost-Sharing</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>Included as part of inpatient Hospital service Cost-Sharing</p>	<p>See benefits for description</p>
<p>Chemotherapy</p> <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed as Outpatient Hospital Services <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>

Chiropractic Services Preauthorization Required. Referral Required	0% Coinsurance not subject to Deductible	15% Coinsurance after Deductible	\$5 Copayment 40% Coinsurance after Deductible	See benefit for description
Clinical Trials Referral Required	Use Cost-Sharing for appropriate service	Use Cost-Sharing for appropriate service	Use Cost-Sharing for appropriate service	See benefit for description
Diagnostic Testing <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed as Outpatient Hospital Services Referral Required	0% Coinsurance not subject to Deductible 0% Coinsurance not subject to Deductible 0% Coinsurance not subject to Deductible	\$20 Copayment 15% Coinsurance after Deductible \$20 Copayment 15% Coinsurance after Deductible 15% Coinsurance after Deductible	\$20 Copayment 40% Coinsurance after Deductible \$20 Copayment 40% Coinsurance after Deductible 40% Coinsurance after Deductible	See benefit for description
Dialysis <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed in a Freestanding Center Performed as Outpatient Hospital Services Referral Required	0% Coinsurance not subject to Deductible 0% Coinsurance not subject to Deductible 0% Coinsurance not subject to Deductible 0% Coinsurance not subject to Deductible	\$20 Copayment 15% Coinsurance after Deductible \$20 Copayment 15% Coinsurance after Deductible \$20 Copayment 15% Coinsurance after Deductible 15% Coinsurance after Deductible	\$20 Copayment 40% Coinsurance after Deductible \$20 Copayment 40% Coinsurance after Deductible \$20 Copayment 40% Coinsurance after Deductible 40% Coinsurance after Deductible	See benefit for description
Habilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy) Preauthorization Required Referral Required	0% Coinsurance not subject to Deductible	\$20 Copayment 15% Coinsurance after Deductible	\$20 Copayment 40% Coinsurance after Deductible	Unlimited visits
Home Health Care Referral Required	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Unlimited visits

<p>Infertility Services</p> <p>Preauthorization Required</p> <p>Referral Required</p>	Use Cost-Sharing for appropriate service (Office Visit Diagnostic Radiology Services Surgery Laboratory & Diagnostic Procedures)	Use Cost-Sharing for appropriate service (Office Visit Diagnostic Radiology Services Surgery Laboratory & Diagnostic Procedures)	Use Cost-Sharing for appropriate service (Office Visit Diagnostic Radiology Services Surgery Laboratory & Diagnostic Procedures)	See benefit for description
<p>Infusion Therapy</p> <ul style="list-style-type: none"> Performed in a PCP Office Performed in Specialist Office Performed as Outpatient Hospital Services Home Infusion Therapy <p>Preauthorization Required</p> <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	See benefit for description
<p>Inpatient Medical Visits</p> <p>Referral Required</p>	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
<p>Interruption of Pregnancy</p> <ul style="list-style-type: none"> Medically Necessary Abortions Elective Abortions 	<p>Covered in full</p> <p>15% Coinsurance after Deductible</p>	<p>Covered in full</p> <p>15% Coinsurance after Deductible</p>	<p>30% Coinsurance not subject Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>Unlimited</p> <p>One (1) procedure per Plan Year</p>
<p>Laboratory Procedures</p> <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed in a Freestanding Laboratory Facility Performed as Outpatient Hospital Services 	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance not subject to Deductible</p> <p>\$20 Copayment 15% Coinsurance not subject to Deductible</p> <p>\$20 Copayment 15% Coinsurance not subject to Deductible</p> <p>15% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	See benefit for description

<p>Maternity and Newborn Care</p> <ul style="list-style-type: none"> • Prenatal Care provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA • Prenatal Care that is not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA • Inpatient Hospital Services and Birthing Center • Physician and Midwife Services for Delivery • Breastfeeding Support, Counseling and Supplies, Including Breast Pumps • Postnatal Care 	<p>Covered in full</p> <p>Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)</p> <p>15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p> <p>Covered in full</p> <p>Covered in full</p>	<p>Covered in full</p> <p>Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)</p> <p>15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p> <p>Covered in full</p> <p>Covered in full</p>	<p>30% Coinsurance not subject to Deductible</p> <p>Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>30% Coinsurance not subject to Deductible</p> <p>30% Coinsurance not subject to Deductible</p>	<p>See benefit for description</p> <p>One (1) home care visit is covered at no Cost-Sharing if mother is discharged from Hospital early</p> <p>Covered for duration of breast feeding</p>
Outpatient Hospital Surgery Facility Charge	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Preadmission Testing	0% Coinsurance not subject to Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
<p>Referral Required</p> <p>Prescription Drugs Administered in Office or Outpatient Facilities</p> <ul style="list-style-type: none"> • Performed in a PCP Office • Performed in Specialist Office • Performed in Outpatient Facilities <p>Referral required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	See benefit for description

<p>Diagnostic Radiology Services</p> <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed in a Freestanding Radiology Facility Performed as Outpatient Hospital Services <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance not subject Deductible</p> <p>\$20 Copayment 15% Coinsurance not subject Deductible</p> <p>\$20 Copayment 15% Coinsurance not subject to Deductible</p> <p>15% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Therapeutic Radiology Services</p> <ul style="list-style-type: none"> Performed in a Specialist Office Performed in a Freestanding Radiology Facility Performed as Outpatient Hospital Services <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Rehabilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy)</p> <p>Preauthorization Required</p> <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p>	<p>Unlimited visits</p>

<p>Second Opinions on the Diagnosis of Cancer, Surgery and Other</p> <p>Referral Required</p>	0% Coinsurance not subject to Deductible	\$20 Copayment 15% Coinsurance after Deductible	\$20 Copayment 40% Coinsurance after Deductible Second opinions on diagnosis of cancer are Covered at participating Cost-Sharing for non-participating Specialist when a Referral is obtained.	See benefit for description
<p>Surgical Services (including Oral Surgery Reconstructive Breast Surgery Other Reconstructive and Corrective Surgery; and Transplants</p> <ul style="list-style-type: none"> Inpatient Hospital Surgery Outpatient Hospital Surgery Surgery Performed at an Ambulatory Surgical Center Office Surgery <p>Preauthorization Required</p> <p>Referral Required</p>	<p>15% Coinsurance after Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p> <p>15% Coinsurance after Deductible</p>	<p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	See benefit for description
ADDITIONAL SERVICES, EQUIPMENT and DEVICES	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>ABA Treatment for Autism Spectrum Disorder</p> <p>Referral Required</p>	0% Coinsurance not subject to Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit description
<p>Assistive Communication Devices for Autism Spectrum Disorder</p> <p>Referral Required</p>	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description

Diabetic Equipment, Supplies and Self-Management Education				
Diabetic Equipment, Supplies and Insulin (up to a 90-day supply)	15% Coinsurance not subject to Deductible	15% Coinsurance not subject to Deductible	40% Coinsurance after Deductible	See benefit for description
<ul style="list-style-type: none"> Diabetic Education 	0% Coinsurance not subject to Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See Prescription Drug benefit
Referral Required				
Durable Medical Equipment and Braces	15% Coinsurance not subject to Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Preauthorization Required				
Referral Required				
External Hearing Aids	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Single purchase once every 3 years
Referral Required				
Cochlear Implants	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	One per ear per time Covered
Referral Required				
Hospice Care				
<ul style="list-style-type: none"> Inpatient 	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Unlimited visits
<ul style="list-style-type: none"> Outpatient 	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Five (5) visits for family bereavement counseling
Referral Required				
Medical Supplies	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Referral Required				
Prosthetic Devices				
<ul style="list-style-type: none"> External 	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	One (1) prosthetic device, per limb, per lifetime
<ul style="list-style-type: none"> Internal 	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Unlimited See benefit for description
Preauthorization Required				
Referral Required				

INPATIENT SERVICES and FACILITIES	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>Inpatient Hospital for a Continuous Confinement (including an Inpatient Stay for Mastectomy Care, Cardiac and Pulmonary Rehabilitation, and End of Life Care)</p> <p>Preauthorization Required</p> <p>However, Preauthorization is not required for emergency admissions or services provided in a neonatal intensive care unit of a Hospital certified pursuant to Article 28 of the Public Health Law.</p>	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Observation Stay	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
<p>Skilled Nursing Facility (including Cardiac and Pulmonary Rehabilitation)</p> <p>Preauthorization Required</p>	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	<p>Unlimited days</p> <p>See benefit for description</p>
<p>Inpatient Habilitation Services (Physical Speech and Occupational Therapy)</p> <p>Preauthorization Required</p> <p>Referral Required</p>	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	<p>Unlimited days</p> <p>See benefit for description</p>
<p>Inpatient Rehabilitation Services (Physical Speech and Occupational Therapy)</p> <p>Preauthorization Required</p> <p>Referral Required</p>	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	<p>Unlimited days</p> <p>See benefit for description</p>

MENTAL HEALTH and SUBSTANCE USE DISORDER SERVICES	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>Inpatient Mental Health Care including Residential Treatment (for a continuous confinement when in a Hospital)</p> <p>Preauthorization Required. However, Preauthorization is Not Required for emergency admissions</p> <p>Referral Required</p>	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
<p>Outpatient Mental Health Care (including Partial Hospitalization and Intensive Outpatient Program Services)</p> <ul style="list-style-type: none"> • Office Visits • All Other Outpatient Services <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>\$20 Copayment 15% Coinsurance after Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p>	See benefit for description
<p>Inpatient Substance Use Services including Residential Treatment (for a continuous confinement when in a Hospital)</p> <p>Preauthorization Required. However, Preauthorization is Not Required for Emergency Admissions or for Participating OASAS-certified Facilities.</p> <p>Referral Required</p>	15% Coinsurance after Deductible	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description

<p>Outpatient Substance Use Services (including Partial Hospitalization, Intensive Outpatient Program Services, and Medication Assisted Treatment)</p> <ul style="list-style-type: none"> Office Visits All Other Outpatient Services <p>Referral Required</p>	<p>0% Coinsurance not subject to Deductible</p> <p>0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 15% Coinsurance after Deductible</p> <p>\$20 Copayment 15% Coinsurance after Deductible</p>	<p>\$20 Copayment 40% Coinsurance after Deductible</p> <p>\$20 Copayment 40% Coinsurance after Deductible</p>	<p>Unlimited days per Plan Year, may be used for family counseling</p> <p>See benefit for description</p>
<p>PRESCRIPTION DRUGS</p> <p>*Certain Prescription Drugs are not subject to Cost-Sharing when provided in accordance with the comprehensive guidelines supported by HRSA or if the item or service has an “A” or “B” rating from the USPSTF and obtained at a participating pharmacy</p>	<p>Preferred Provider Member Responsibility for Cost-Sharing</p>	<p>Participating Provider Member Responsibility for Cost-Sharing</p>	<p>Non-Participating Provider Member Responsibility for Cost-Sharing</p>	<p>Limits</p>
<p>Retail Pharmacy</p>				
<p>30-day supply Tier 1</p> <p>Tier 2</p> <p>Tier 3</p> <p>If You have an Emergency Condition, Preauthorization is not required for a five (5) day emergency supply of a Covered Prescription Drug used to treat a substance use disorder, including a Prescription Drug to manage opioid withdrawal and/or stabilization and for opioid overdose reversal.</p>		<p>\$20 Copayment 0% Coinsurance not subject to Deductible</p> <p>\$40 Copayment 0% Coinsurance not subject to Deductible</p> <p>\$60 Copayment 0% Coinsurance not subject to Deductible</p>	<p>\$20 Copayment 0% Coinsurance not subject to Deductible</p> <p>\$40 Copayment 0% Coinsurance not subject to Deductible</p> <p>\$60 Copayment 0% Coinsurance not subject to Deductible</p>	<p>See benefit for description</p>

Up to a 90-day supply for Maintenance Drugs				
Tier 1		\$60 Copayment 0% Coinsurance not subject to Deductible	\$60 Copayment 0% Coinsurance not subject to Deductible	See benefit for description
Tier 2		\$120 Copayment 0% Coinsurance not subject to Deductible	\$120 Copayment 0% Coinsurance not subject to Deductible	
Tier 3		\$180 Copayment 0% Coinsurance not subject to Deductible	\$180 Copayment 0% Coinsurance not subject to Deductible	
Mail Order Pharmacy				
Up to a 90-day supply				See benefit for description
Tier 1		\$50 Copayment 0% Coinsurance not subject to Deductible	\$50 Copayment 0% Coinsurance not subject to Deductible	
Tier 2		\$100 Copayment 0% Coinsurance not subject to Deductible	\$100 Copayment 0% Coinsurance not subject to Deductible	
Tier 3		\$150 Copayment 0% Coinsurance not subject to Deductible	\$150 Copayment 0% Coinsurance not subject to Deductible	
Enteral Formulas				See benefit for description
Tier 1		\$20 Copayment 0% Coinsurance not subject to Deductible	\$20 Copayment 0% Coinsurance not subject to Deductible	
Tier 2		\$40 Copayment 0% Coinsurance not subject to Deductible	\$40 Copayment 0% Coinsurance not subject to Deductible	
Tier 3		\$60 Copayment 0% Coinsurance not subject to Deductible	\$60 Copayment 0% Coinsurance not subject to Deductible	
WELLNESS BENEFITS	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	
Gym Reimbursement	N/A	Up to \$200 per six (6) month period	Up to \$200 per six (6) month period	See Benefit description

PEDIATRIC DENTAL and VISION CARE	Preferred Provider Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Pediatric Dental Care <ul style="list-style-type: none"> • Preventive Dental Care • Routine Dental Care • Major Dental (Endodontics, Periodontics, Oral Surgery and Prosthodontics) • Orthodontics Orthodontics and Major Dental Require Preauthorization	15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible	15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible	15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible	One (1) dental exam and cleaning per six (6)-month period Full mouth x-rays or panoramic x-rays at 36-month intervals and bitewing x-rays at six (6) month intervals
Pediatric Vision Care <ul style="list-style-type: none"> • Exams • Lenses and Frames • Contact Lenses 	15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible	15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible	15% Coinsurance after Deductible 15% Coinsurance after Deductible 15% Coinsurance after Deductible	One (1) exam per Plan Year One (1) prescribed lenses and frames per Plan Year
Non-emergency Care While Traveling Outside of the United States	40% coinsurance of Actual Cost not subject to Deductible			\$1,000 Annual Limit
Emergency Medical Evacuation	0% coinsurance not subject to Deductible			\$1,000,000 Annual Limit Combined with Repatriation Benefit.
Repatriation of Remains	0% coinsurance not subject to Deductible			\$1,000,000 Annual Limit Combined with Repatriation Benefit.

Accidental Death and Dismemberment Benefits	N/A	N/A	N/A	\$10,000 Annual Maximum
--	-----	-----	-----	-------------------------

ACCIDENTAL DEATH AND DISMEMBERMENT BENEFIT

If, as the result of a covered Accident, You sustain any of the following losses, We will pay the benefit shown. The loss must occur within 90 days of the Accident.

	Percentage of Maximum Amount
Loss of Life	100%
Loss of hand	50%
Loss of Foot	50%
Loss of either one hand, one foot or sight of one eye	50%
Loss of more than one of the above losses due to one Accident.....	100%

Accident means a sudden, unforeseeable external event which directly and from no other cause, results in loss of life, hand, foot or sight.

Loss of hand or foot means the complete severance through or above the wrist or ankle joint. Loss of eye means the total permanent loss of sight in the eye. The maximum amount is the largest amount payable under this benefit for all losses resulting from any one Accident.

Value Added Services

The following are not affiliated with Wellfleet New York Insurance Company and the services are not part of the Plan Underwritten by Wellfleet New York Insurance Company. These value-added options are provided by Wellfleet Student.

VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to:

www.wellfleetstudent.com

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030. **If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.** When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

24 HOUR NURSELINE

Students who enroll and maintain medical coverage in this insurance plan have access to the *24 Hour Nurseline*. This *24-Hour Nurseline* program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include self-care at home, a call to a physician, or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The *Nurseline* does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The *24 Hour Nurseline* toll free number will be on the ID card.

(800) 634-7629



Your out-of-pocket costs may be lower when you utilize Cigna PPO Providers. For a listing of Cigna PPO Providers, go to www.cigna.com or contact Wellfleet Student toll-free at (877) 657-5030, or www.wellfleetstudent.com for assistance.



With CareConnect from Wellfleet Student, students have 24/7 access to professional assistance to help manage personal concerns, emotional issues, transition and adjustment concerns, academic stress, career development, and the demands of daily and family obligations.

Members in need of assistance simply call the behavioral health hotline on their ID card, **(888) 857-5462**, or via the Wellfleet Student mobile app for immediate access to a masters-level mental health professional. Students are run through a clinical assessment to determine if CareConnect counseling, health center referral, or other treatment is necessary. To access mobile features, students simply download their school's app in their device's app store.